



Technology From another World

### ALIEN WARP∞ HELP FILES



## Touch Screen Module

**Code**  000.000Kg 9500.00  
9500.00/Kg 9500.00

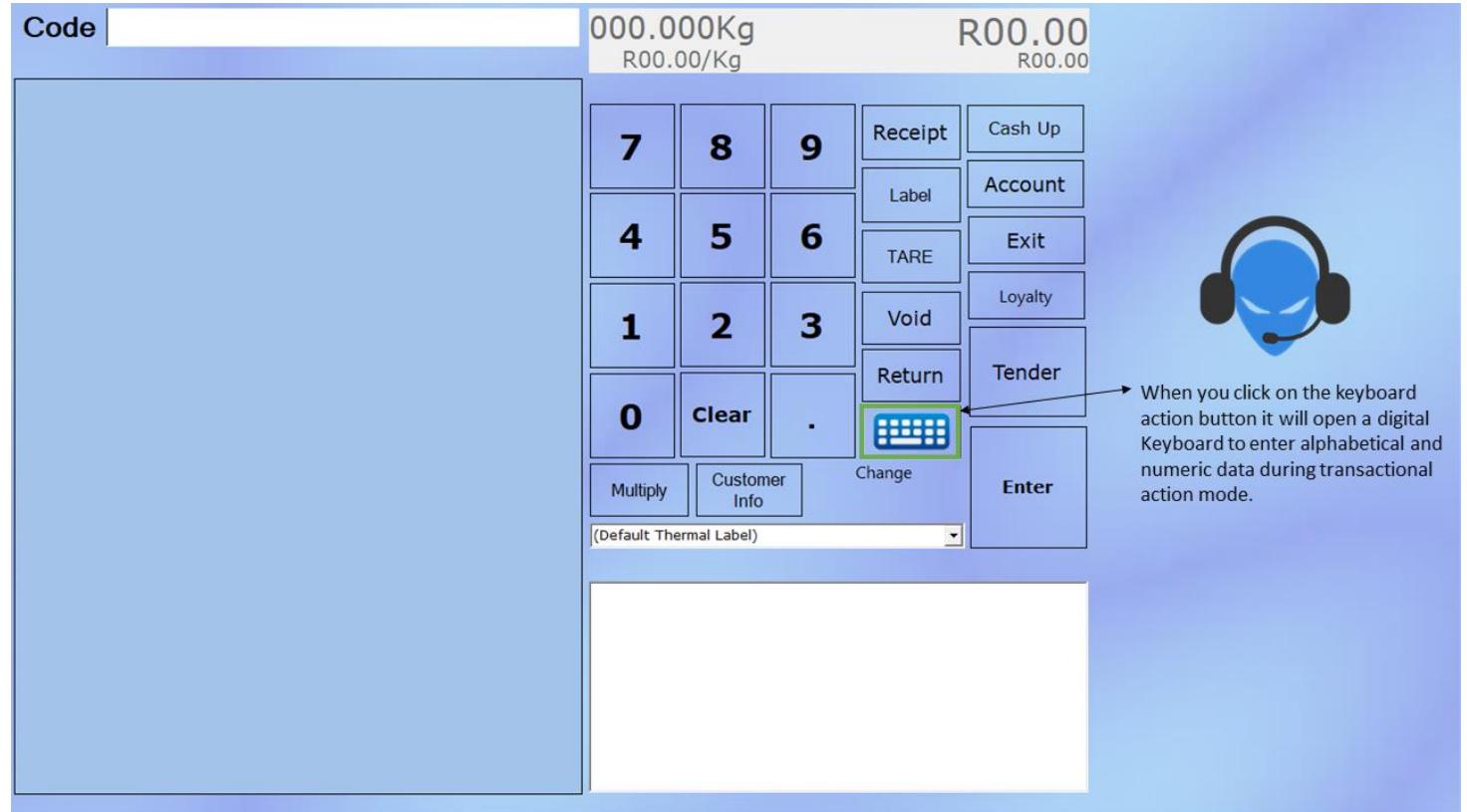
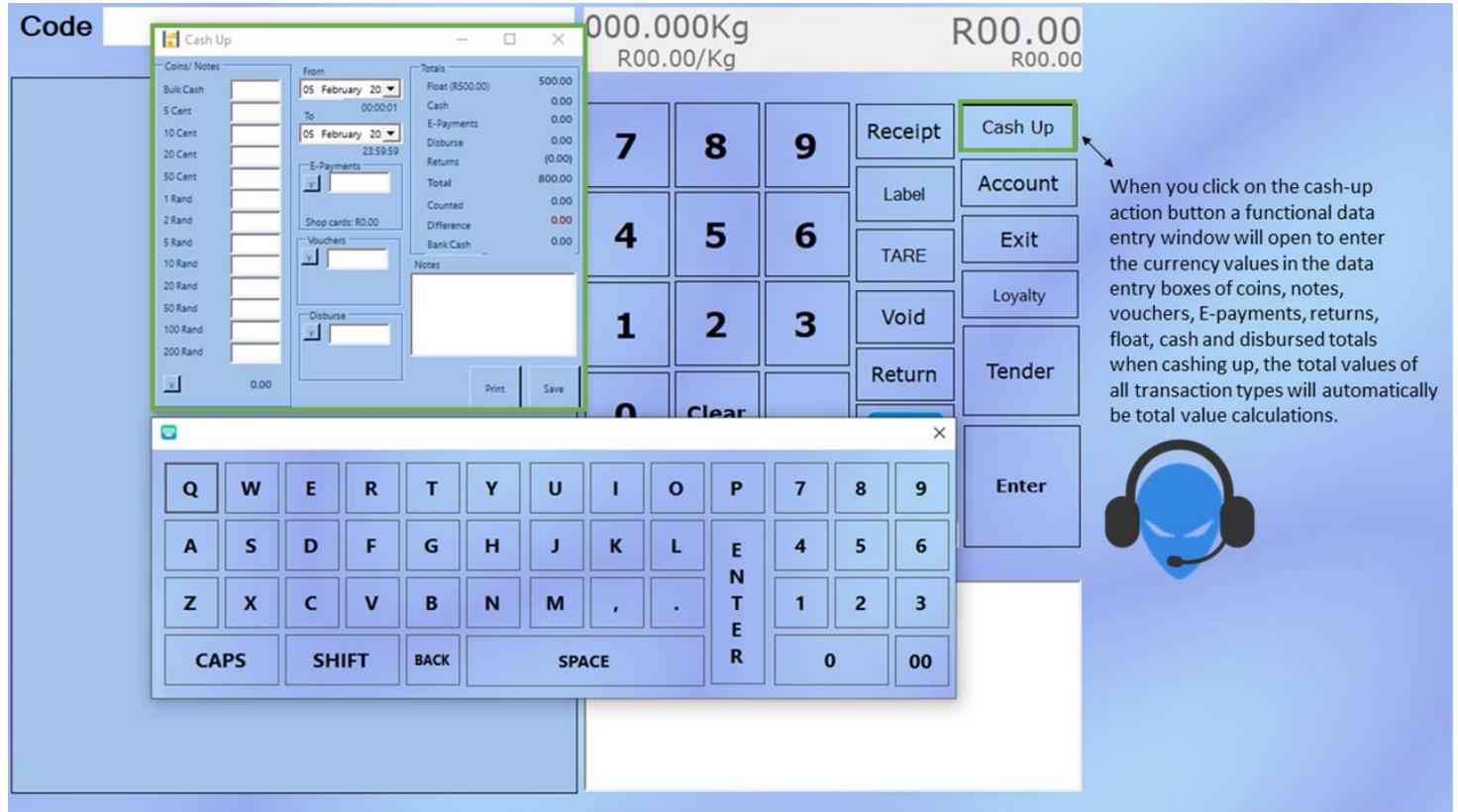
**Touch Screen Mode**

Alien WARP offers fast checkout and payment processing, the Alien WARP touchscreen offers unrestricted functionality; some key features include;

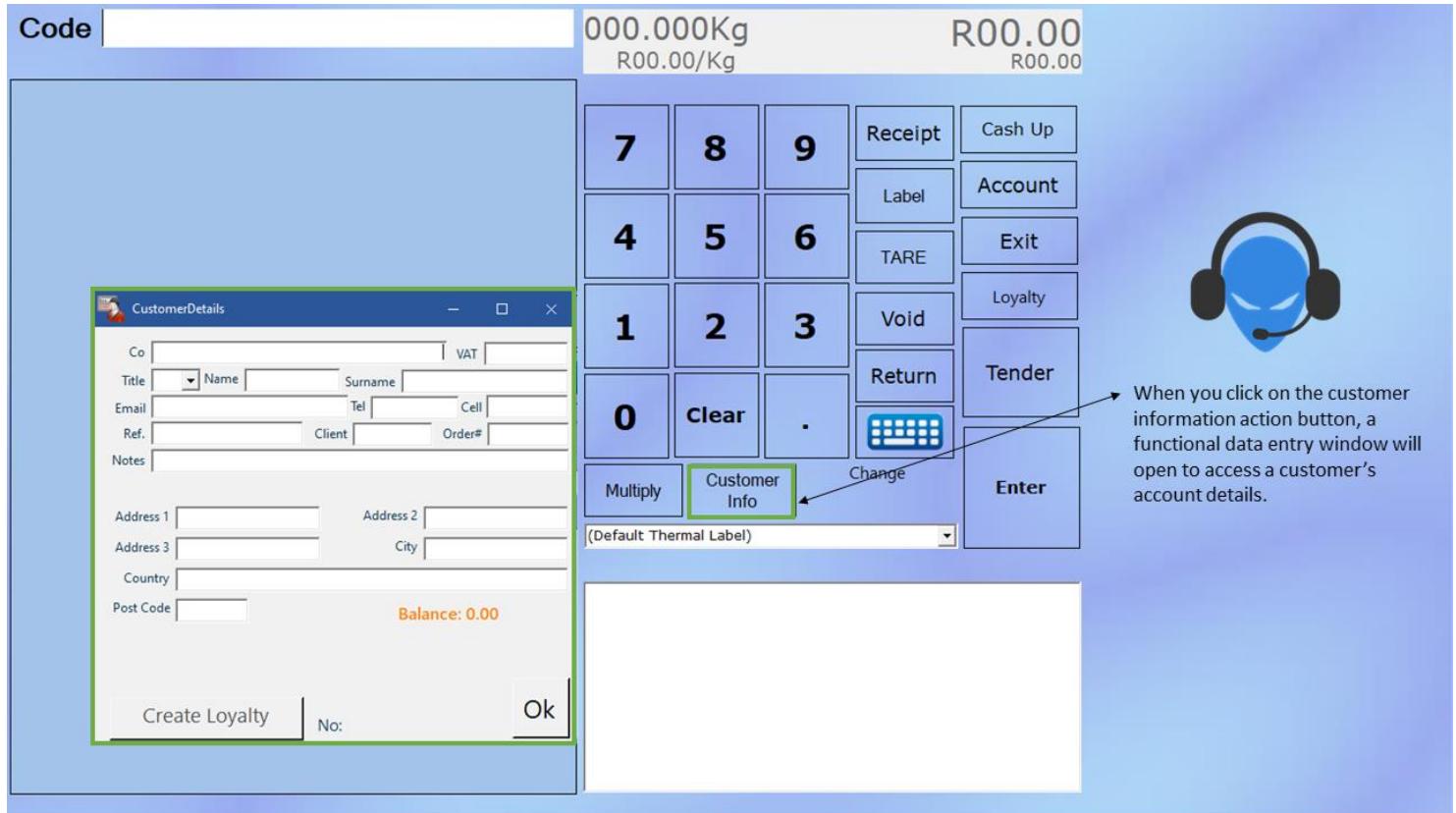
1. Label Printing
2. Multiply Products/Services
3. Customer Information
4. Weight Taring
5. Product Void
6. Cash-up
7. Account – Charge to Account
8. Loyalty – Include Loyalty Program
9. Tender – Complete Sale Transaction
10. Enter – Action Button to include options selected to include in the sale transaction.
11. Thermal Label Dropdown Window – Options of labels for products, services, assets and quantity options
12. Alphanumeric sequence to input price, quantity, or multiplication data manually

The touchscreen interface includes a numeric keypad (0-9, Clear, .) and various function keys: Receipt, Cash Up, Label, Account, TARE, Exit, Void, Loyalty, Return, Tender, and Enter. A dropdown menu for 'Thermal Label' is also present.

## How do I transact a cash-up



## How to access customer account details?



### ##### Abbreviations

Kg: Kilogram

Customer Info: Customer Information

### ##### Frequently Asked Questions

## How do I enter Touch Screen mode?

Enter the transaction menu and click on the touch screen sub-module icon and wait for the touch screen mode to launch.

## How do I multiply a sale transaction?

After entering the product; click the multiply action button and enter a numeric value with which you want to multiply the sale transaction.

## **How do I access listed products to select from to include in a transaction?**

Enter the product code to include a product or scan the physical product bar-code to select from the drop-down list in the window, to include the product to perform a transaction.

## **How do I perform a sale transaction?**

Enter the product code to include a product or scan the physical product bar-code to include the product, and select and enter the payment method when clicking on the Tender action button, to perform a sale transaction, a slip will print to give to the customer.

## **How do I perform a return transaction?**

Enter the product code to include a product or scan the physical product bar-code to include the product, then enter the slip or invoice number, after clicking on the return action button, to perform a sale transaction, a slip will print to give to the customer.

## **How do I access a customer's information on the transaction touch screen to be included with the transaction?**

Click on the customer info action button and enter the customer information in the data entry boxes before completing a transaction.

## **How do I access an account in Touchscreen mode?**

Click on the account action button and select from the open data selection window the account you want to include the transaction on.

## **How do I include a loyalty card on a transaction in a sale transaction?**

After loading the products to be included in the transaction, click on the loyalty action button to select from the open data selection window the loyalty program you want to include in the transaction.

## **How do I print a product price adhesive label?**

After loading the products to be included in the transaction, click on the label action button to print the adhesive label with your printer already plugged in and configured on adhesive labels that are on a roll inserted according to the instructions into the printer.