



Technology From another World

ALIEN WARP[∞] HELP FILES



TOUCH SCREEN MENU

Touch Screen Module

Code

000.000Kg
9500.00/Kg

9500.00
9500.00

Touch Screen Mode

Alien WARP offers fast checkout and payment processing, the Alien WARP touchscreen offers unrestricted functionality; some key features include;

1. Label Printing

2. Multiply Products/Services

3. Customer Information

4. Weight Taring

5. Product Void

6. Cash-up

7. Account – Charge to Account

8. Loyalty – Include Loyalty Program

9. Tender – Complete Sale Transaction

10. Enter – Action Button to include options selected to include in the sale transaction.

11. Thermal Label Dropdown Window – Options of labels for products, services, assets and quantity options

12. Alphanumeric sequence to input price, quantity, or multiplication data manually

7

8

9

4

5

6

1

2

3

0

Clear

.

Multiply

Customer Info

Change

Receipt

Label

TARE

Void

Return

Enter

Cash Up

Account

Exit

Loyalty

Tender

(Default Thermal Label)

How do I transact a cash-up

Code

000.000Kg R00.00
R00.00/Kg R00.00

Cash Up

From: 05 February 20 To: 00:00:01
To: 05 February 20 To: 23:59:59

E-Payments: []
Shop cards: R0.00
Vouchers: []
Disburse: []

Totals:
Float (R500.00): 500.00
Cash: 0.00
E-Payments: 0.00
Disburse: 0.00
Returns: (0.00)
Total: 800.00
Counted: 0.00
Difference: 0.00
Bank Cash: 0.00

Coins/Notes:
Bulk Cash: []
5 Cent: []
10 Cent: []
20 Cent: []
50 Cent: []
1 Rand: []
2 Rand: []
5 Rand: []
10 Rand: []
20 Rand: []
50 Rand: []
100 Rand: []
200 Rand: []

0.00


Print Save

7 8 9 Receipt
4 5 6 Label
1 2 3 TARE
0 Clear Void
Return

Cash Up
Account
Exit
Loyalty
Tender
Enter

Q W E R T Y U I O P 7 8 9
A S D F G H J K L ENTER 4 5 6
Z X C V B N M , . 1 2 3
CAPS SHIFT BACK SPACE 0 00

When you click on the cash-up action button a functional data entry window will open to enter the currency values in the data entry boxes of coins, notes, vouchers, E-payments, returns, float, cash and disbursed totals when cashing up, the total values of all transaction types will automatically be total value calculations.




Code

000.000Kg R00.00
R00.00/Kg R00.00

7 8 9 Receipt
4 5 6 Label
1 2 3 TARE
0 Clear Void
Return
Multiply Customer Info Change
(Default Thermal Label)

Cash Up
Account
Exit
Loyalty
Tender
Enter

When you click on the keyboard action button it will open a digital Keyboard to enter alphabetical and numeric data during transactional action mode.



How to access customer account details?

The screenshot displays a POS system interface. At the top, a 'Code' field is followed by a display showing '000.000Kg' and 'R00.00'. Below this, a keypad contains numeric buttons (0-9), a 'Clear' button, a decimal point, and various transaction buttons like 'Receipt', 'Cash Up', 'Label', 'Account', 'Exit', 'Loyalty', 'Tender', 'Void', 'Return', 'Change', 'Enter', 'Multiply', and 'Customer Info'. The 'Customer Info' button is highlighted with a green border. An inset window titled 'CustomerDetails' is open, showing fields for 'Co', 'Title', 'Name', 'Surname', 'Email', 'Tel', 'Cell', 'Ref.', 'Client', 'Order#', 'Notes', 'Address 1', 'Address 2', 'Address 3', 'City', 'Country', and 'Post Code'. It also displays 'Balance: 0.00' and buttons for 'Create Loyalty', 'No:', and 'Ok'. A blue headset icon is positioned to the right of the keypad, with an arrow pointing to the 'Customer Info' button and a text box explaining the action.

When you click on the customer information action button, a functional data entry window will open to access a customer's account details.

Abbreviations

Kg: Kilogram

Customer Info: Customer Information

Frequently Asked Questions

How do I enter Touch Screen mode?

Enter the transaction menu and click on the touch screen sub-module icon and wait for the touch screen mode to launch.

How do I multiply a sale transaction?

After entering the product; click the multiply action button and enter a numeric value with which you want to multiply the sale transaction.

How do I access listed products to select from to include in a transaction?

Enter the product code to include a product or scan the physical product bar-code to select from the drop-down list in the window, to include the product to perform a transaction.

How do I perform a sale transaction?

Enter the product code to include a product or scan the physical product bar-code to include the product, and select and enter the payment method when clicking on the Tender action button, to perform a sale transaction, a slip will print to give to the customer.

How do I perform a return transaction?

Enter the product code to include a product or scan the physical product bar-code to include the product, then enter the slip or invoice number, after clicking on the return action button, to perform a sale transaction, a slip will print to give to the customer.

How do I access a customer's information on the transaction touch screen to be included with the transaction?

Click on the customer info action button and enter the customer information in the data entry boxes before completing a transaction.

How do I access an account in Touchscreen mode?

Click on the account action button and select from the open data selection window the account you want to include the transaction on.

How do I include a loyalty card on a transaction in a sale transaction?

After loading the products to be included in the transaction, click on the loyalty action button to select from the open data selection window the loyalty program you want to include in the transaction.

How do I print a product price adhesive label?

After loading the products to be included in the transaction, click on the label action button to print the adhesive label with your printer already plugged in and configured on adhesive labels that are on a roll inserted according to the instructions into the printer.